



Wendt & Kühn KG
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Cancellation Policy

Right to cancel

You have the right to cancel and withdraw from the purchase agreement within fourteen (14) days without giving a reason.

The cancellation period is fourteen (14) days from the day on which you, or a third party named by you who is not the carrier, took possession of the goods.

Cancellation process / Electronic cancellation

To exercise your right of cancellation, you must inform Wendt & Kühn KG, represented by the general partners Claudia Baer and Dr. Florian Wendt, of your decision to cancel this agreement. Please send us clear instructions regarding your preferred approach. You may contact us by post or email, using the following contact details:

Wendt & Kühn KG, Chemnitzer Str. 40, 09579 Grünhainichen; bestellung@wendt-kuehn.de

In accordance with Section 356a of the German Civil Code (BGB), we also provide you with the option to cancel your agreement via an electronic cancellation function ("Cancel agreement" button) on our website, and thereby exercise your right of cancellation. You will find this feature prominently displayed and easily accessible in the footer area (the green section at the bottom of each page of our website), allowing you to cancel your agreement.

To meet the cancellation deadline, you simply need to notify us with regard to exercising your right of cancellation before the cancellation period expires.

Consequences of canceling your agreement

If you cancel your agreement with us, we shall reimburse you for all payments we have received from you, including delivery costs, without undue delay and in any case no later than fourteen (14) days from the day on which we receive notification of your cancellation of this agreement. For this repayment, we will use the same means of payment that you used to make the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.

We may withhold repayment until we have received the returned goods, or until you have provided evidence that you have sent the goods back, whichever is the earlier. You must send back or consign the goods to us without undue delay and in any event no later than fourteen (14) days from the day on which you notify us of your cancellation of this agreement. The deadline is met if you dispatch the goods before the fourteen-day cancellation period expires.

Chemnitz District Court · HRA 138 · Head office: Grünhainichen · General partners: Dr. Florian Wendt, Claudia Baer

We will bear the costs of returning the goods.

You are only liable for any loss in value of the goods if that loss in value is due to handling of the goods that was unnecessary in order to check their nature, characteristics, and functioning.

To inform us of your wish to cancel your order, you may use the attached cancellation form, although using the form is not mandatory and you may also notify us of your wish to cancel informally.